



SpeedDx[®]

Diagnostics Defining Therapy

Privacy Policy

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This Privacy Policy discloses how SpeedX (we) collect, protect, or otherwise handle your personal information.

Information Collection and Use

The personal information we collect depends on the way you interact with SpeedX. We will only collect information that is necessary for us to manage our communication with you and this will not be shared or used for other purposes.

What information do we collect?

- your contact details and other information you voluntarily provide (such as your workplace, or area of interest) submitted via the enquire form on the SpeedX website.
- any messages or comments you submit to us through email; or
- any other information you provide to SpeedX during your interaction with us

What do we use your information for?

Any of the information we collect from you may be used in one of the following ways:

- to personalize your experience (your information helps us to better respond to your individual needs);
- to improve our website (we aim to improve our website offerings based on the information and feedback we receive from you);
- to improve customer service (your information helps us to more effectively respond to your customer service requests and support needs);
- to send periodic emails (the email address you provide may be used to send you occasional company news, updates, related product or service information)

SpeedX is a GDPR compliant company and we maintain the safety and security of your personal information at all times.

Sharing of Data

Our headquarters are in Australia and we use service providers and have distributors in other jurisdictions. As a result, your personal information is sometimes shared with others and transferred and processed outside of your home country. We may share your personal information with:

- companies within our group, a list of our partner entities can be found [here](#);
- third parties who we have a business relationship with, including distributors, agents, suppliers, share registrars. This would also include companies that provide technology services to us, our professional advisors and auditors;
- governments, regulators, courts, and law enforcement authorities; and
- other third parties in connection with any re-organisation or sale of all or any part of our business.

Data privacy laws in the countries to which your personal information is transferred may not be equivalent to, or as protective as, the laws in your home country. SpeedX will implement appropriate measures to ensure that your personal information remains protected and secure when it is transferred outside of your home country, in accordance with applicable data protection and privacy laws, including in the case of EU residents, with your consent or through the use of European Commission-approved model contractual clauses.

Your Choices

You may decide not to provide your personal information by electing not to enter it into any forms or data fields on our website or other forms which may be provided to you from time to time. If you choose not to provide your personal information, or provide incomplete or misleading information, SpeedX may not be able to contact you and/or you may be unable to access services that may be of use or interest to you.

At any time, you may choose to unsubscribe from receiving future emails. We include instructions at the bottom of each email that allow you to update your preferences, or you can request to unsubscribe by contacting marketing@speedx.com.au. If you choose to opt out of communications, we may be unable to provide you with information regarding our programs, events, services or products which may be of benefit to you.

Data Protection

We implement a variety of security measures to maintain the safety and security of your personal information. Your personal information is contained within secured networks and is only accessible by persons who have special access rights to such systems and are required to keep the information confidential. We implement a variety of security measures when a user enters, submits, or accesses their information to maintain the safety of your personal information.

Do we use cookies?

Yes. Cookies are small files that a site or its service provider transfers to your computer's hard drive through your web browser (if you allow) that enables the site to recognize your browser and capture and remember certain information. The cookie itself does not contain any personally identifying information.

We use cookies to help us compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future.

Your Consent

By using our site, you consent to our website's privacy policy.

Contact

We are committed to constantly improving our procedures so that your personal information is treated appropriately. If you have any questions or would like to know more about our privacy practices, please contact us at marketing@speedx.com.au